

Quality Service Guarantee

Quality Service Certified® for Home Seller

The Quality Service Guarantee is your written commitment from your Real Estate Professional assuring the delivery of all of the services described below

As your Real Estate Professional, I will:

1. Present an agency law pamphlet, and explain agency relationship.
2. Explain complimentary American Home Shield warranty service during listing period plus optional Home Buyer/Home Seller coverage.
3. Create and present a detailed, written marketing plan including specific strategies, programs, and buyer targets.
4. Recommend property merchandising and enhancements to maximize marketability.
5. Provide a written estimate of seller expenses and proceeds.
6. Review your property history and disclosure statement and deliver it to each prospective buyer.
7. Commit to regular communication including prospect market and feedback.
8. Provide advice and negotiating assistance on all offers to purchase.
9. Forward financial information as provided by the buyer and make every effort to have each buyer pre-qualified or pre-approved with a lender.
10. Monitor and communicate the status and satisfaction of contract contingencies.
11. Offer home purchase assistance, referral services, and access to community and property information.
12. Contact you and follow-up after closing to assure the satisfactory completion of all service details.
13. Offer you the opportunity to evaluate the services provided through the Quality Service Assurance Survey.
14. Provide a Home Services Coordinator to assist with home related needs through our exclusive Home Services program.

Real Estate Professional

Date



Prudential
Northwest Properties

Bert Waugh Jr.

Bert Waugh Jr., President